

# Empowered Individuals.



# Thriving Communities.



MULTI-SERVICE CENTER

## HELP. HOPE. CHANGE.

Multi-Service Center  
2016 Community Report

Fiscal Year 2015: July 1, 2014-June 30, 2015

## FY 2015 Board of Directors\*

**Katrina Asay**

*Keller Williams Puget Sound*

**Dave Berger**

*Community Volunteer*

**Dan Bogart**

*Pacific Continental Bank*

**John Carnahan**

*Starbucks Coffee Company*

**René Ewing**

*Community Volunteer*

**Evan Fassler**

*Appointed, Rep. Pete von Reichbauer's  
Office*

**Michael Gordon**

*Union Bank*

**Teleda Holmes**

*Community Volunteer*

**Dennis Hulse**

*Laurus Financial Group*

**Linda Kochmar**

*Washington State Representative*

**Rue Nelle McCullah**

*Community Volunteer*

**Deb McDaniel**

*Community Volunteer*

**Steve McNey**

*Appointed, Rep. Pete von Reichbauer's  
Office*

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*Ana Cristina Molina Interpretation  
& Translation Services*

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*Community Volunteer*

**Jo Poa Kaa**

*Community Volunteer*

**Dana Ralph**

*Kent City Councilmember*

**Evelyn Takei**

*SCA Pacific Case Management*

**Roger Thordarson**

*Appointed, City of Auburn Mayor*

**Maria Tracy**

*Community Volunteer*

**Noah Ullman**

*Appointed, Senator Joe Fain*

**Janer Wilford**

*Appointed, City of Kent Mayor*

**Bob Wroblewski**

*Appointed, City of Federal Way  
Mayor*

*\*Served any time between 7/1/14-6/30/15.*

**Multi-Service Center**  
provides help and hope  
to our neighbors in need  
through innovative and  
integrated efforts that  
enhance the quality of life  
for everyone in the  
communities we serve.

**9,525** households\* received  
assistance with energy bills

**444** people received assistance with  
their education and employment goals

**14,831** people used the food and  
clothing banks

**2,509** seniors and disabled individuals  
in long-term care  
received advocacy

**2,814** people found housing assis-  
tance through MSC's housing  
programs

**=49,285**  
total people served\*\*

\*9,525 household represents 28,336 people.

\*\*Served fiscal year July 1, 2014-June 30, 2015.



Veteran's Housing Project Groundbreaking, June 2, 2015. Pictured left to right: Robin Corak, MSC CEO, Katrina Asay, MSC Board President, Dan Bogart, Past MSC Board President, René Ewing, Board Member

## MSC Breaks Ground on Veterans Housing Project in 2015

Multi-Service Center broke ground on its Veterans Housing Project on June 2, 2015. This roughly 13 million dollar housing facility is being developed in partnership with Shelter Resources Incorporated and will be located at 294th and Pacific Highway in Federal Way. The project will offer 44 one, two, and three bedroom units to veterans and their families. All units will be fully furnished and 33 units will be eligible for rental subsidies through the HUD VASH Program in collaboration with King County Housing Authority. Residents will pay rent based on affordable housing guidelines.

Vital services will be offered onsite including housing case management, employment assistance, and child advocacy. In addition, classes in education, financial management, technology skills, and job readiness may be offered on-site. Offices will also be provided at the property for additional services such as outreach, mental health, and substance abuse counseling to be provided by partners such as the Department of Veterans Affairs and King County Veterans Program. Other amenities will include on-site parking, an exercise room, community rooms, computer labs, and security.

The William J. Wood Veterans House is possible due to the generous funding of the Washington State Department of Commerce Housing Trust Fund, King County Veterans and Human Services Levy administered by the King County Housing and Community Development, King County Housing Authority, Federal Home Loan Bank (Umpqua Bank as the sponsor), the National Equity Fund, LISC-NEF Bring Them Homes Initiative with MetLife Foundation, The Home Depot Foundation, Impact Capital, Washington Federal Bank, tax credits through the Washington State Housing Finance Commission, and the generous resources of Multi-Service Center (MSC) and Shelter Resources, Inc.

# Financial Statement

Statement of Activity, Period Ending June 30, 2015

## Public Support

Contributions/Special Events	\$576,913
In-Kind Donations	2,975,056
<b>TOTAL PUBLIC SUPPORT</b>	<b>3,551,969</b>

## Other Revenue

Government Grants	6,928,062
Contract for Services	963,205
Government Food Commodities	444,852
Property Income	900,958
Other Revenue	488,401
<b>TOTAL OTHER REVENUE</b>	<b>9,725,478</b>

Net Assets Released from Restriction	165,763
<b>TOTAL SUPPORT AND REVENUE</b>	<b>\$13,443,210</b>

## Expenses

Program	12,099,729
Management and General	798,397
Fundraising	412,194
<b>TOTAL EXPENSES</b>	<b>\$13,310,320</b>

Net Income Before Depreciation	132,890
Depreciation Expense	304,906
<b>CHANGE IN UNRESTRICTED NET ASSETS</b>	<b>(172,016)</b>

Net Assets Added to Restriction	84,016
Net Assets Released from Restriction	(165,763)
<b>TOTAL CHANGE IN NET ASSETS*</b>	<b>(253,763)</b>

Net Assets, Beginning of Year	5,051,310
<b>NET ASSETS, END OF YEAR</b>	<b>\$4,797,547</b>

# MSC Services

## Housing

Shelter, transitional, affordable housing, and eviction prevention services for families, individuals, and seniors

## Food Bank

Open to residents of the Federal Way School District and zip code 98422

## Education

GED Preparation, ESL, and Adult Basic Education

## Employment

Job search, interviewing, and job application assistance

## Long-Term Care

### Ombudsman Program

Advocacy for residents in long-term care facilities

## Energy Assistance

Once yearly assistance to pay all or part of an energy bill

## Clothing Bank

Clothes, shoes, and household goods for residents of South King County



# 2015 MSC Premier Business Partners

Businesses or organization that either provides \$2,500 or more in cash or in-kind support, or sponsored both of MSC's fundraising events during the 2015 calendar year.

Alaska Airlines  
Albertsons  
Bank of America  
Cash & Carry  
CHI Franciscan Health, St. Francis  
Chipotle Mexican Grill  
Costco  
ECOLAB  
Fred Meyer  
Home Depot  
John Kenneally & Associates  
Macy's  
Microsoft Corp.  
Milkman Media  
Panera Bread  
Safeway  
Shelter Resources, Inc.  
Sparks Car Care  
Staging Techniques  
Target  
Trader Joe's  
Umpqua Bank  
United Stationers  
Valley Cities  
Walmart  
Waste Management  
Weyerhaeuser  
WinCo Foods



# Thank you to those who contributed financially to MSC during fiscal year 2014-2015 (July 1, 2014-June 30, 2015).

## CORPORATIONS & ORGANIZATIONS

Adagirl Marketing Solutions  
Adult Family Home Nurses Association  
Aero Controls Charitable Fund  
Alaska Airlines  
Allied Residential  
Allstate Insurance Company  
Azumano International, Inc.  
Bank of America - Seattle  
Barnes & Noble  
Baylis Architects  
BECU  
BergerABAM  
Biz to Biz  
The Boeing Company  
Café Pacific Catering  
Calvary Lutheran Church  
Cash & Carry  
Charles Schwab  
CHI Franciscan Health / St. Francis Hospital  
Christ's Church  
Chuckals Office Products  
The Church of The Good Shepherd  
Cisco Insurance Agency  
Citizens for Dovey  
Citizens for Kochmar  
Coldwell Banker Danfoth  
Columbia Bank - Federal Way  
Community Center for Education Results  
DaVita Federal Way Community Dialysis Center  
Eagle Tire & Automotive  
Emerald City Metropolitan Community Church Seattle  
FASTSIGNS - Federal Way  
Federal Way Chamber of Commerce  
Federal Way Farmers Market  
Federal Way Naturopathy  
Federal Way Senior Center  
Federal Way United Methodist Church  
Getting Smart  
GLAD Hatters  
Glendale Heating and Air Conditioning  
Goodhill Food Mart LLC dba Arco AM/PM

Grace Church  
Greene-Gasaway Architects PLLC  
Hassen Properties, Inc.  
Heaven Sent  
Held Services  
Heritage Bank  
Hickman Menashe PS  
HomeStreet Bank - Federal Way Branch  
International Association of Machinists and Aerospace Workers District 751  
Jimmy Mac's Roadhouse  
John Kenneally & Associates  
Kelley Imaging Systems  
Kiwanis Club of Federal Way  
Kiwanis Club of Greater Federal Way  
Kroger  
Laurus Financial Group  
Law Office of Neil R. Sarles  
Lloyd Enterprises, Inc.  
Macy's  
Mahrt & Associates  
Marine Hills Garden Club  
Microsoft Corporation  
North Lake  
Orion Industries  
Pacific Continental Bank  
Poverty Bay Cafe  
Priest Company, Inc.  
ProTect Painters  
Referrals Unlimited  
Rotary Club of Federal Way  
Saltwater Unitarian Universalist Church  
Sav-On Agency, Inc.  
Shelter Resources, Inc.  
Shih Shiar Law  
Spokane County United Way  
Sprague Israel Giles  
St. Vincent de Paul Parish  
Stonebrook Apartments  
Sunrise United Methodist Church  
Susan Moss  
TelecomPioneers  
Thrive Chiropractic and Wellness Center  
Total Wine & More  
Twin Cedars Mobile Home Park

Umpqua Bank - Twin Lakes  
United Way of King County  
United Way of Pierce County  
Waste Management  
Wayside United Church of Christ  
Weyerhaeuser Company  
Wild Waves Theme Park  
Woodmen of the World - Life Ins Society Lodge # 85  
Woodstone Credit Union

## FOUNDATIONS

AmazonSmile Foundation  
Bank of America Charitable Foundation  
Cash and Carry Stores Charitable Foundation  
CenturyLink Clarke M. Williams Foundation  
Highline College Foundation  
Kent Rotary Club Foundation  
LRCA Peterson Family Foundation  
South King Firefighters Foundation  
Starbucks Foundation  
The Paul G. Allen Family Foundation  
The Seattle Foundation

## GOVERNMENT

City of Auburn  
City of Burien  
City of Des Moines  
City of Federal Way  
City of Kent  
City of Renton  
City of SeaTac  
City of Seattle  
City of Tukwila  
Federal Way Police Department  
Federal Way Public Works Department  
King County  
U.S. Department of Agriculture  
U.S. Department of Health and Human Services, Administration on Aging  
U.S. Department of Homeland Security  
U.S. Department of Housing and Urban Development  
U.S. Department of Labor  
Washington State

Washington State Attorney General's  
Office, Consumer Protection Division  
Washington State Department of  
Commerce  
Office of Superintendent of Public  
Instruction

## INDIVIDUALS

### CHAMPION \$10,000+

Kari Leal and Sandra Matteson

### BENEFACTOR \$5,000-9,999

Richard Faunt and Michael Bower

Estate of Theodore J. Chetnik

Dr. Richard Ewing and René Ewing

Sharon Y. Kaku

Peggy O'Connor

### PRINCIPAL \$2,500-4,999

Dave and Donna Berger

Roberta and Ken Chargin

Robin and Richard Corak

Michele McLaughlin

Linda Mertz

Councilmember Pete von Reichbauer

### LEADER \$1,000-2,499

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Ronald and Clarice Bailey

Dan and Janelle Bogart

Len and Annette Brannen

James Burbidge, MD and Deputy

Mayor Jeanne Burbidge

Tom and Jan Crews

Dan and Cindy Ducich

Jerry and Anne Elrod

Allen Engberg

Dick and Nancy Erickson

Karen and Bill Feldt

Chuck and Jan Gibson

Bryant Hitchcock

Gary and Susan Holliday

Matthew and Jackie Jarvis

Thomas Fisher and Kathy Jorgensen

Richard and Stephenie Keating

Dan and Pat Kinney

Lyle and Carolyn Kremer

Robert Mast and Marilyn Lamont

Lory Lee

Barry and Wendy Lindgren

Phyllis Monson

Jeremiah and Beatrice Ojeaburu

Pam and Jimme Schnieder

Julie and Harwood Scouten

Marvin and Le Ann Taylor

Don Walls and Debra Hansen

Mark and Barbara Whitehurst

Cindy and Bob Wroblewski

Duane and Myrna Yount

### PATRON \$500-999

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Jack and Linda Butcher

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Roger and Barb Clairmont

B. J. Coats

Alice Ann Cumming

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Bob and Bev Dockstader

Patrick and Jennifer Dunn

Ron and Nancy Edmiston

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Dennis and Joyce Hulse

Georgianna and Peter Keller

Diana King

Dick and Bonnie Landen

Doug Legg

Steve Lewis

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Marilyn Mettler

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Robert Ory and Karen Holdner

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Dorothy Schedvin

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In memory of Father Bill Slate

In Memory of James Stephens, Jr.

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Robert and Becky Summers

Don and Eleanor Vandenheuvel

Phillip and Barbara Wamba

Van White and Susan Brandt

Kantor Zalutsky Family

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Lance Boe

Warren and Carolyn Booth

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Allan and Teri Bradshaw

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Kenneth and Leila Kaspersen

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In memory of Alfred Cordova  
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Laurence and Lila Knox  
Nick Koubele  
Heinz and Charlotte Kozik  
Patrick Leary and Joni Landry  
Scott and Lu Larson  
Shaun N. Laurence  
In Honor of Henry Lazzar  
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Michaela Popp  
Bruce Pringle  
Gerald and Rowena Pryde  
Luan T. Quach  
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L. Denice Randle  
Dulcie Ranta  
Stephen Reed  
Eldean Rempel  
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Vern and Jean Rockstad  
Pam Rosendahl  
Louise Ryan  
Leona Saffery  
Catherine Sannerud  
James and Candy Santucci  
Mary Sawyer  
Brian and Kathy Schmidt  
Mike Schwartz  
Lori Sechrist  
Dr. David Silva and Karen Silva  
Thomas and Barbara Skoda  
C S and R A Slettevold  
Sam Slonim  
Ryan and Bethany Spier  
Melissa Stanley  
Anissa Stella  
Jim Strehlow  
In memory of Kai Strzelecki  
Marilyn S. Summers  
Arthur Tannenbaum  
Jamilla Taylor  
James and Rebecca Teeters  
Jennie Tibbitts  
Diane Tison  
Dara Torres-Pintos  
Stuart and Johanna Tracy  
Phil and Rebecca Traini  
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Cathy Conner and Jack Wilson  
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Paula Yost  
Claudia Zachary  
Carmel Zellars  
Fei Tang and Xiaoli Zhang  
Angie Zmijewski  
Chet Zygmunt

## IN-KIND DONORS

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Carrie Acree  
Edith Adekoya  
Kevin Adekoya  
Advance Capital Inc  
Shirley Allen  
C. Jay and Patricia Allison  
John H Allmann  
Edward and Lorel Altizer  
Pearl Amable  
Richard and Mary Helen Amberson  
Doris Anderson Estate  
Dan Anderson Family  
Marlene Anderson  
Tony Andrews and Kim Bachert  
Lisa Aoki  
Applebee's - Federal Way  
Stuart and Lydia Arestad  
Audry Armstrong  
Michael Armstrong  
David and Judi Arnold  
Lois Arsenian  
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Jenny Bemis  
Ben Bridge Jewelers

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Karen Bills	Costa Vida Fresh Mexican Grill	Janyce and Charles Fehner
Billy McHale's - 320th	Courtyard by Marriott - Downtown Tacoma	Karen and Bill Feldt
Black Bear Diner	Courtyard Marriott - Beaverton, OR	Jim and Wendy Ferrell
Mandy K. Blackmon	Courtyard Marriott - Seattle Downtown/Lake Union	Norman Fiess
Marybell Blakeley	Donald and Margaret Cowell	Rosa Figueroa
Dan and Janelle Bogart	Cowman Family	Laurie Fiorito
Boys and Girls Clubs of King County	James Cramer	Fitness 19
Tammy Brainerd	Crazy Quilters of Federal Way	Tara Fitzpatrick
April Brandt	Gerald Daily and Janet Freeman-Daily	Amanda Fleming
J. E. and Beverly Brathwaite-Sketoe	Julie Daniel	Barbara Fleming
Rita Brewer	Patricia Davenport	Betty Flesher
Debi Dopps - Ruben Briest Estate	Harold Davis	The Frying Dutchman
Kieran Bronson-Doherty	Milton and Sandra De Asis	Kent Franz
Patrick and Amye Bronson-Doherty	Karen Del Grosso	Jennia Frericks
Brooklake Community Church	Design Formare, Inc.	Diana Frick
Jennie Brown	Thiana DesRosiers	Mauri and Teresa Fromm
Zane Brown	Marianne Dezihan	Jerry and Carol Fuller
Buds & Blooms	Mary J. Dilley	Al Gage
Buffalo Wild Wings	Jennifer Dilworth	Kimberly Gallian
James Burbidge, MD and Deputy Mayor Jeanne Burbidge	Dimitriou's Jazz Alley	Brian and Jessica Garbarino
Burien Bark	Anzhela Dogotaru	Katie Garska
Busy Shoes	Mary Dolan	Karin Garton
Marilyn Cade	Norm Douglas	Karen Garvey-Zimmerman
Mike Caldwell	Patricia A. Doyle	Geeks@site
Canlis Restaurant	Drive Lambo	Mary Geiselman
Alejandra Capacete	Catherine Droege	Fred Genzlen
Don Carlson	Randy and Jenny Droppert	Barbara Hernandez and Jerry George
Susan Carollo	Dan and Cindy Ducich	Getting Smart
Cascade Regional Blood Services	Ross Dunning	Ghostfish Brewing Company
Cash and Carry Smart Foodservice	Betty Duryee	Chuck and Jan Gibson
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Dyon Centen	Brian and Carolyn Dych	Brian Gower
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Barbara Hartloff	Randy Kindsfater	Bruce A. McDaniel
Bryan Hartson	King County Aquatic Center	Shauna McDonnell
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Terry and Patricia Henderson	Mary Kretzschma	Menchies
Chris Hendon	Michael Kun	Kirk Merrill
Tracy Higer	Arlene Laasé	Caroline Miller
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