Empowered Individuals.

Thriving Communities.

HELP. HOPE. CHANGE.

Multi-Service Center
2016 Community Report
Fiscal Year 2015: July 1, 2014-June 30, 2015
Multi-Service Center provides help and hope to our neighbors in need through innovative and integrated efforts that enhance the quality of life for everyone in the communities we serve.

9,525 households* received assistance with energy bills

444 people received assistance with their education and employment goals

14,831 people used the food and clothing banks

2,509 seniors and disabled individuals in long-term care received advocacy

2,814 people found housing assistance through MSC’s housing programs

=49,285 total people served**

*9,525 household represents 28,336 people.

**Served fiscal year July 1, 2014–June 30, 2015.
MSC Breaks Ground on Veterans Housing Project in 2015

Multi-Service Center broke ground on its Veterans Housing Project on June 2, 2015. This roughly 13 million dollar housing facility is being developed in partnership with Shelter Resources Incorporated and will be located at 294th and Pacific Highway in Federal Way. The project will offer 44 one, two, and three bedroom units to veterans and their families. All units will be fully furnished and 33 units will be eligible for rental subsidies through the HUD VASH Program in collaboration with King County Housing Authority. Residents will pay rent based on affordable housing guidelines.

Vital services will be offered onsite including housing case management, employment assistance, and child advocacy. In addition, classes in education, financial management, technology skills, and job readiness may be offered on-site. Offices will also be provided at the property for additional services such as outreach, mental health, and substance abuse counseling to be provided by partners such as the Department of Veterans Affairs and King County Veterans Program. Other amenities will include on-site parking, an exercise room, community rooms, computer labs, and security.

The William J. Wood Veterans House is possible due to the generous funding of the Washington State Department of Commerce Housing Trust Fund, King County Veterans and Human Services Levy administered by the King County Housing and Community Development, King County Housing Authority, Federal Home Loan Bank (Umpqua Bank as the sponsor), the National Equity Fund, LISC-NEF Bring Them Homes Initiative with MetLife Foundation, The Home Depot Foundation, Impact Capital, Washington Federal Bank, tax credits through the Washington State Housing Finance Commission, and the generous resources of Multi-Service Center (MSC) and Shelter Resources, Inc.
Financial Statement
Statement of Activity, Period Ending June 30, 2015

Public Support
Contributions/Special Events $576,913
In-Kind Donations 2,975,056
TOTAL PUBLIC SUPPORT 3,551,969

Other Revenue
Government Grants 6,928,062
Contract for Services 963,205
Government Food Commodities 444,852
Property Income 900,958
Other Revenue 488,401
TOTAL OTHER REVENUE 9,725,478

Net Assets Released from Restriction 165,763
TOTAL SUPPORT AND REVENUE $13,443,210

Expenses
Program 12,099,729
Management and General 798,397
Fundraising 412,194
TOTAL EXPENSES $13,310,320

Net Income Before Depreciation 132,890
Depreciation Expense 304,906
CHANGE IN UNRESTRICTED NET ASSETS (172,016)
Net Assets Added to Restriction 84,016
Net Assets Released from Restriction (165,763)
TOTAL CHANGE IN NET ASSETS* (253,763)
Net Assets, Beginning of Year 5,051,310
NET ASSETS, END OF YEAR $4,797,547

MSC Services

Housing
Shelter, transitional, affordable housing, and eviction prevention services for families, individuals, and seniors

Food Bank
Open to residents of the Federal Way School District and zip code 98422

Education
GED Preparation, ESL, and Adult Basic Education

Employment
Job search, interviewing, and job application assistance

Long-Term Care
Ombudsman Program
Advocacy for residents in long-term care facilities

Energy Assistance
Once yearly assistance to pay all or part of an energy bill

Clothing Bank
Clothes, shoes, and household goods for residents of South King County
2015 MSC Premier Business Partners

Businesses or organization that either provides $2,500 or more in cash or in-kind support, or sponsored both of MSC’s fundraising events during the 2015 calendar year.

Alaska Airlines
Albertsons
Bank of America
Cash & Carry
CHI Franciscan Health, St. Francis
Chipotle Mexican Grill
Costco
ECOLAB
Fred Meyer
Home Depot
John Kenneally & Associates
Macy’s
Microsoft Corp.
Milkman Media
Panera Bread
Safeway
Shelter Resources, Inc.
Sparks Car Care
Staging Techniques
Target
Trader Joe’s
Umpqua Bank
United Stationers
Valley Cities
Walmart
Waste Management
Weyerhaeuser
WinCo Foods
Thank you to those who contributed financially to MSC during fiscal year 2014-2015 (July 1, 2014-June 30, 2015).

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CHI Franciscan Health / St. Francis Hospital
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Chuckals Office Products
The Church of The Good Shepherd
Cisco Insurance Agency
Citizens for Dovey
Citizens for Kochmar
Coldwell Banker Danfoth
Columbia Bank - Federal Way
Community Center for Education Results
DaVita Federal Way Community Dialysis Center
Eagle Tire & Automotive
Emerald City Metropolitan Community Church Seattle
FASTSIGNS - Federal Way
Federal Way Chamber of Commerce
Federal Way Farmers Market
Federal Way Naturopathy
Federal Way Senior Center
Federal Way United Methodist Church
Getting Smart
GLAD Hatters
Glendale Heating and Air Conditioning
Goodhill Food Mart LLC dba Arco AM/PM
Grace Church
Greene-Gasaway Architects PLLC
Hassen Properties, Inc.
Heaven Sent
Held Services
Heritage Bank
Hickman Menashe PS
HomeStreet Bank - Federal Way Branch
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Kiwanis Club of Greater Federal Way
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Microsoft Corporation
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Pacific Continental Bank
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ProTect Painters
Referrals Unlimited
Rotary Club of Federal Way
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Shih Shiar Law
Spokane County United Way
Sprague Israel Giles
St. Vincent de Paul Parish
Stonebrook Apartments
Sunrise United Methodist Church
Susan Moss
TelecomPioneers
Thrive Chiropractic and Wellness Center
Total Wine & More
Twin Cedars Mobile Home Park
Umpqua Bank - Twin Lakes
United Way of King County
United Way of Pierce County
Waste Management
Wayside United Church of Christ
Weyerhaeuser Company
Wild Waves Theme Park
Woodmen of the World - Life Ins Society Lodge # 85
Woodstone Credit Union

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U.S. Department of Health and Human Services, Administration on Aging
U.S. Department of Homeland Security
U.S. Department of Housing and Urban Development
U.S. Department of Labor
Washington State
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