2023



COMMUNITY REPORT



Empowered Individuals. Thriving Communities.

Multi-Service Center Fiscal Year July 1, 2021-June 30, 2022

Board of Directors

Served between July 1, 2021-June 30, 2022

Katrina Asay

Keller Williams Puget Sound
Appointed by Milton Councilmember

Joe Atkinson

King County Council Legislative Aid
Appointed by King County Councilmember

Ashley Bennett

Amazon

David Berger

Community Volunteer

Chris Berry

Sonder

Chantell Dubose

Mednax

René Ewing

Community Volunteer

Michael Gordon

Kitsap Bank

Teleda Holmes

Amicable Healthcare, Inc.

Dennis Hulse

Laurus Financial Group

David McRae

Banner Bank

Ana Cristina Molina-McCleary

Ana Cristina Molina McCleary
Translation Services

Cydney Moore

Burien City Councilmember

Martin Moore

City of Milton, Appointed by Mayor of Milton

Wade Schwartz

Blanc n' Schwartz Salon Appointed by Mayor of Kent

Evelyn Takei

Community Volunteer

Maria Tracy

Community Volunteer

Bob Wroblewski

Appointed by Mayor of Federal Way

Dear Friends,

Thank you for another year of helping our community thrive. As we continue to work towards our mission of a future without poverty, we are thankful to have you walk by our side on this journey, and are pleased to present our accomplishments from the prior year.

Overall, while the total number of people MSC served decreased by three percent last fiscal year; the number of households we served actually increased by three percent. This means we are serving smaller households, and more of them.

We saw the largest growth in our community resource navigation programs with close to 1,000 people receiving one-on-one assistance to connect with community resources and gain access to Coordinated Entry for All in King County.

Due to decreases in participation and some wonderful community partners that provide these services, we decided to discontinue our GED Preparation, English Learning, and Adult Basic Education programs this last year. This shift allows us to focus more on GED services through our Open Doors partnership and develop additional programing focused on youth and young adults.

As I enter my final year serving as CEO, I am proud of all that we have accomplished and thankful to have been able to partner with you to make such an impact in our community. Thank you for your continued support to keep help, hope, and change alive in our community!



Sincerely,

Robin Corak

- Conal

CEO



BY THE NUMBERS

FISCAL YEAR JULY 1, 2021-JUNE 30, 2022

41,254 people served

last fiscal year

98% have low or very low incomes

21% are 55 years of age or older

17,836 households served last fiscal year 72%
identify as Black,
Indigenous, or
People of Color

30% are under the age of 18 years

identify as having a disabililty

29,368
hours of volunteer



2,633,158
pounds of food
distributed

2,835

households received housing stability services

2,805

complaints by long-term care residents investigated

7,915

households provided with energy assistance

74%

of long-term care resident complaints resolved

1,240

summer meals and snacks provided

\$11,698,858

paid to vendors to help households with utility bills

736

households received resource navigation services

1,200

households lived in MSC affordable housing



MAKING A DIFFERENCE

"We would have been in debt and would not have a house to live in," shares Gyna. Gyna and her family live in Burien and received emergency rent assistance through MSC. Gyna said that the MSC team "was really comprehensive and took their time helping us through the paperwork and were overall very pleasant people to talk to." Gyna continued to work with a case manager at MSC to achieve her goals of meeting her children's needs and recovering from their current economic situation so they can have a bright and stable future.

"Muchas Gracias," Gyna says to the staff she works with at MSC and everyone who makes their work possible.



I don't know what else to say other than thank you, I think those two words really say it best.

-Samuel, Housing Resident



The food bank means survival. It means my kids have food to eat. Thank you!

-Rochelle, Food Bank Client



FINANCIALS

FISCAL YEAR JULY 1, 2021-JUNE 30, 2022

STATEMENT OF ACTIVITIES

REVENUE

Contributions/Events	\$1,148,949
Government Grants	\$17,461,630
In-Kind Contributions	\$2,539,828
PSE Grant	\$1,238,190
Rents & Other Revenue	\$1,517,506

TOTAL REVENUE \$23,906,103

EXPENSES

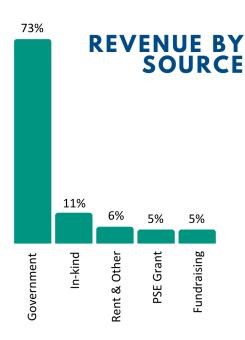
Payroll, Taxes, & Benefits	\$6,184,038
Direct Client Benefits	\$12,355,778
Occupancy	\$1,260,427
Subrecipients	\$990,577
Depreciation	\$240,113
Operating & Other	\$2,655,210

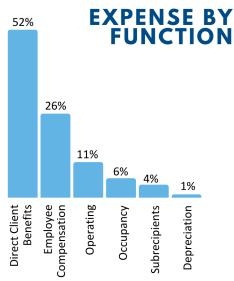
TOTAL EXPENSES \$23,686,143

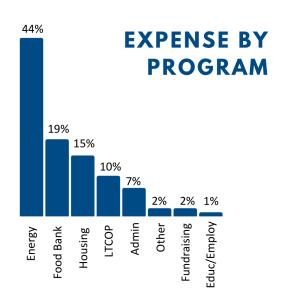
CHANGE IN UNRESTRICTED FUNDS

\$219,960

Multi-Service Center's Consolidated Financial Statements with Independent Auditor's Report for Year Ended June 30, 2022, and IRS 990 are available to the public. Please email your request to info@mschelps.org.













MSC Premier Business Partners provide cash or in-kind donations totaling \$2,500 or more per calendar year. MSC's Hope Builders are individual donors who sign up for a recurring donation on a weekly, monthly, or quarterly basis with no end date for their support.

2022 PREMIER BUSINESS PARTNERS

Alaska Airlines Banner Bank

Coldwell Banker Danforth

Columbia Bank

Federal Way Public Schools

Fred Meyer

HomeStreet Bank

International Paper

Jeffie's Choice Kelley Connect

Kroger

LPL Financial

Microsoft Corporation

Puget Sound Energy

Quil Ceda Village

S1 Hospitality Management

Safeco Insurance

Safeway

Shelter Resources, Inc.

Sound Transit

Sprague Israel Giles, Inc.

Target Stores

The Silent Task Force

UnitedHealthcare Community Plan

US Foods CHEF'STORE

Valley Harvest

Virginia Mason Franciscan Health

W. W. Grainger, Inc. Walmart Stores, Inc. Waste Management

WinCo Foods

WSECU

2022 HOPE BUILDERS

Shannel and John Ball

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Nicole Bleich

Lance Boe

Lana Bostic

Sharon Brown-Kabanuck

Zachary Bunting

Thomas Burt

Pat and Bill Campbell

Benjamin and Amanda Chandler

Annette Chanez

Margaret and Steve Clark

Rae and Carol Colborne

Sharon Cryan

Phyllis Danforth

Clifford and Mary Dargie

Alexander Dassoff

Mary Ann Earles

Rene' & Ric Ewing

Brian Foreman c/o Vicky Foreman

Lawrence L. Gore

Fred Hageman

William and Rosalba Hansen

Charles Hillerman

Nancy and Gary Johnson

Theo Kahle

Blaine Kifle

Warren Kring

Rick Larochelle

Phil and Bernedeine Lund

Lisa Marfa

Ernelyn C. Marx

James Mcmillon

Aiko Montgomery

David Munoz

James and Sandra Naccarato

Norman Nelson

Michael and Leslie O'Connor

Wendy Schonwetter

Julie and Harwood Scouten

Kenneth and Julie St John

Cary Stanton and Daniel Haeck

James Stephens

Mary Lou and Steve Sumioka

Becky Summers

Yolanda Trout-Manuel

Mike Valmonte

BrookHunter Whelchel

Paul and Debbie Willis

Angela Worcester

Lesley R. Wreden

THANK YOU TO OUR SUPPORTERS

FISCAL YEAR JULY 1, 2021-JUNE 30, 2022

Corporations & Organizations

Absher Construction Company

Alaska Airlines

All Pro Building Maintenance

All Saints' Lutheran Church

Allied Residential

Alpine Ridge Insurance Agency

Ameriprise

Arthur Murray Dance Studio

Auburn Eagles Auxiliary

Be Yoga Burien

BECU

Biz to Biz

Blue Line Protective

Boeing Bluebills Retiree

Organization

Boeing Company

Brantley Janson Yost & Ellison

Brooklake Church

Café Pacific Catering

Caffe D'arte

Caliber Home Loans

Calvary Lutheran Church

Champion Arms Shooting Range

Christian Faith Center

Christ's Church

The Church of the Good

Shepherd

Coldwell Banker Danforth

Columbia Bank

Congolese Integration Network

Costco Wholesale

Credit Human

Davido Consulting Group, Inc.

DaVita Kidney Care

Dutch Bros Coffee

Eagle Tire & Automotive

Federal Way Custom Jewelers

Federal Way Licensing Services

Federal Way Lions

Federal Way Public Schools

Fiserv

Five Star Painting

Fusion

Future Financial Group

Glendale Heating and Air

Conditioning

Grace Lutheran Church

Heritage Bank

Highline College

HomeStreet Bank

IBM

Integrity Life Church

International Association of

Machinists and Aerospace

Workers District 751

International Paper

Jeffie's Choice

Joe's Garage Coffee

John Kenneally & Associates

Keller Williams Realty

Kelley Connect

Kennedy/Jenks Consultants

Kent Lutheran Church

Kiwanis Club of Federal

Way

Kroger

Laurus Financial Group

Liberty Mutual Insurance

Light of Grace Korean Church

Youth Group

Loveridge Hunt & Co, PLLC

Marlene's Market and Deli

Microsoft Corporation

MUFG Union Bank

MultiCare Health System

National Equity Fund

NewRez

Orano Federal Svcs LLC

PEO Sisterhood - Chapter HI

PEO Sisterhood - Chapter JD

Pro Cleaners

Puget Sound Energy

Renton Chamber of Commerce

Rotary Club of Auburn

Rotary Club of Federal Way

Russell Investments

Safeco Insurance Companies

Shelter Resources, Inc.

Sound Transit

South King Media

St. Luke's Lutheran Church

Star Lake Greenhouse

Tacoma Corvette Club

Think Frink Home Team

TOTE Maritime Alaska

Tulalip Tribes Charitable Contributions

UFCW Local 21

Government

City of Auburn

City of Burien

City of Des Moines

City of Federal Way

City of Kent

City of Renton

City of SeaTac

City of Seattle

City of Tukwila

King County

Office of Superintendent of

Public Instruction

Port of Seattle

US Dept. of Agriculture

US Dept. of Health and

Human Services

US Dept. of Homeland Security

US Dept. of Housing and Urban

Development

US Dept. of Labor

WA State Dept. of Agriculture

WA State Dept. of Commerce

WA State Dept. of Social and

Health Services

Foundations & Funds

Albertsons Companies

Foundation

AmazonSmile Foundation

Federal Way Lions

Foundation

Glaser Foundation

Group Health Foundation

Kaleidoscope Foundation

Kiwanis Foundation of Federal Way

Lynn and Bruce Gibson
Foundation
Medina Foundation
The Norcliffe Foundation
Norman Archibald Foundation
Renton Regional Community
Foundation
Schultz Family Foundation
The Seattle Foundation
Thrivent Financial Foundation
Winton Charitable Trust

Individual Donors

Champion \$10,000+

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Sharon Brown-Kabanuck
Annette Chanez
Tom and Jan Crews
Rene' & Ric Ewing
Carolyn Kremer
Suzy Petrich
Liz Tidyman
Tom and Karen Vander Ark
Pete von Reichbauer
Don and Nhu Winton

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Chris and Claire Berry
Clifford and Mary Dargie
Chris Doyle
Richard Faunt and Michael
Bower
David Harrison
Patricia Jennings

David Harrison
Patricia Jennings
Edith Mortensen
Michael Mortensen
Allen and Margaret Nelson
Peggy O'Connor

Ted and Teresa Rihn Theodora Tom Rick and Lois Watt

Principal \$2,500-4,999

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Wayne and Kim Newton

Thien-an Nguyen

Jeremiah and Beatrice

Ojeaburu

Dorothy Schedvin

Julie and Harwood Scouten

Leslie and Kathy Soltis Doug and Ann Spanjer

Betty and Boyd Werley

Cameron and Valerie Wiebe

Peggy Wilson

Ingo and Joyce Zinner

Leader \$1,000-2,499

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Linda Blevins and Dhaval

Dhru. MD

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Zachary Bunting Linda Butcher

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Terry and Ellen Campbell

Bob and Sue Celski

Bob and Laurie Christensen

Bradley and Diana

Christensen

Robin and Richard Corak

Marvin Dansie

Bob and Bev Dockstader

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Frank and Carol Duke

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Jerry and Anne Elrod

Judy and Pat Featherstone

Karen and Bill Feldt

Cambria Florence

Richard and Lorri Gellerson

Barbara Glascock

Michael and Caireen Gordon

Dave Gromala and Colleen

Gilligan

Mark and Jamie Hale

John and Petra Hansen

William and Rosalba Hansen

Melissa Hjorten

Grant and Jenny Hulse

Joyce Hulse

Nancy and Gary Johnson

Randy and Jeannie Johnson

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Georgianna and Peter Keller

Ginny Kortesoja and Mark

Sims

Warren Kring

Jeff Lawrence

Devere and Billie Lindh

Morgan and Denise Llewellyn

Lisa Marfa

Pamela Martin

David McRae

Gregory and Barbara Moak

Aiko Montgomery

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Dan and Jan Novak

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Bruce Peart

Mark Perkins and Addy Tseng

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John Rominger

Amanda and Nathan Santo

Kerri and John Santo

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Richard and Elinor Shenk

James Stephens

Fairrel and Phyllis Tackett

Jeff Tarrant

Wayne and Beverly Triplett

Erin and Isaiah Trivelas

Andrew Urban

Martin & Brooke Vatheuer

Michael G. Wallace

Don Walls and Debra Hansen

Robin Watts Scott Wenzel

Van White and Susan Brandt

Hyun Won

Craig and Laura Woods
Michael and Julia Young

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Jeff and Susan Ashton

Vivian Ayers and Jackson Loos

Shannel and John Ball

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Roberta and Lawson Bronson

Steve and Jill Brown

Thomas Burt

James and Vicki Carey

Benjamin and Amanda

Chandler Faye Clerget

Steve Cox

Kevin and Pamela Cullinan

Alice Ann Cumming

Rvan Davis and Caroline

Vander Ark

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Ric and Kristin Ewing

Nancy and Greg Flynn

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Foreman

Mark H. French

Val & Paul Frink

Manuela Ginnett

Paula and Ross Glover

Adriane and Joe Goodwin

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Earl B. Hartley

John and Amy Hatcher

Patricia Henderson

Erin Herringshaw

Douglas Hilderbrand

Mike and Mary Hoefel

Teleda Holmes

Kyle and BethAnn Hoover

Brett and Rebecca Hulse

Allen Igawa

Richard and Sheryl Korn

Richard Lackey

Warren and Shirley Laine

Ruth Landers

Ed & Betsy Ledoux

Amy Leonard

Craig & Saifon Lisko

Phil and Bernedeine Lund

Ernelyn C. Marx

Ana Cristina Molina-McCleary

& David E. McCleary

Michele McLaughlin

Marilyn Mettler

Irene Mizell

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Norman Nelson

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M. Qureshi

Patricia Roragen

Elizabeth Sanderson

Wendy Schonwetter

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Bruce Siqueland

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Cal and Pam Smith

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Kevin & Paula Thiel

Kim and Todd Thompson

Paul and Maria Tracy

Steve and Debbie Turcotte

Daniel and Becky Vacanti

Mike Valmonte

Cheryl Volheim

Richard & Catherine Wakefield

Jason Weichert

Stacey Welsh

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Adam Williams

Keith and Michelle Woolley

Danielle Wrigley

Heidi Zimmerman

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Kourtnie Baker

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Dorman and Kay Batson

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Anita Berry

Kurt and Shana Biggs

Lance Boe

Warren and Carolyn Booth

James Borgman

William and Cathy Boyd

Michael and Karen Brugato

Richard and Joann Calkins

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Margaret Chiu-Yeh

Vickie Chynoweth

Keith Clay and Diana King

Bruce Collins

P. Michael and Elizabeth J

Conner Linda Craft Trish Crocker Nadya Curtis

Penny and Orencio delos

Santos

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Diane Dobson

Steve and Vicki Dobson

Daryl Dusenberry

Diane Ellis Erickson Family

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Kris Fregin
Carrie Frink
Stevie Frink
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Mariya Gerasimyuk
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Blaine Kifle
Terry Koubele
Jonathan Kwon
Brenda Larson

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Sarah Maitre

Cheryl Manriquez

Bill McCauley and Cheryl Sallee

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Ory

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Kuehnoel

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Janet Ross

Karen Schartman

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Marlies Scott-Wenzel Daniel E. Shelton Eddie Shibale

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Bob Simmons

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Melissa Stanley

Harry and Valerie Steffens

Anissa Stella Becky Summers

Scott and Nancy Sunitsch Mahnaz Tahernezhadi and

Mostafa Norooz Jamila Taylor

Maurice and Isabel Tessier

Megan Thorberg

Tory & Shauna Mayfield
David and Kathy Townsend
Ty and Richelle Tribble

Denise Trivelas

Yolanda Trout-Manuel Dirk and Mary Lou Van

Woerden

Jayne and Roger VonDoenhoff

Gary and Jenny Walden Tom and Carla Wallat Andy and Cathy Wangstad Thomas and Lanita Watson

Gayne Williams

Paul and Debbie Willis

Robyn Wilmouth Christina Witmer Lesley R. Wreden

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George Jackson Preston Johnson

Peggy Kelly

Eric & Nina Kylstra Joan Leonard

Dorothy Mays Edith Mortensen Harry Sharp

James Stephens, Jr.

Don Tracy

Doug & Saundra Tracy Paul & Maria Tracy Stuart & Johanna Tracy Supporter \$100-249

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Cindy Allen Omari Amili Diane Anderson Lilia Anderson Alina Antonova

Juli Arns

Lydia Assefa-Dawson

Patricia Atkins

Joe and Soda Atkinson Ray and Julia Atwood Vanessa Audett

Byron and Jacquelyne Baker

Steve Ball

Danny and Darshana Banwait

Pat & Sue Banzhaf Carol Barnett Pinkstaff Mark and Karen Baughman

Ashley Bennett Richard Benson Marci Blackner

Monique Annette Bloedel

Lana Bostic Jennifer Brennan Robin Broussard

Scott and Shelia Brown

Joanne Bryant Joy Rachelle Butz Mackenzie Capaci

Matt Carlisle and Ashley Wines

Sherry Catlett Renee Chan Scott Cho **Suzy Cindrich**

Jerry and Mary Clingan Paul and Claudette Cooper

Mary Ellen and Philip Cowman

Elise Crick Monica Cripe **BJ** Crumpton

Gerald Daily and Janet

Freeman-Daily Julie Daniel

Alexander Dassoff

Cameron DeBay

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Ann Dunn

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Tony and Laurie Fiorito Glenn and Margaret Huntley Ethan Firl Michael and Jeanne Hurrell Carla Fitch Sharon Cryan and John Everett

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Katharine Friend Lisa Jury Robin Garcia Kawai Kaneali'i

William and Mary Gates Nahed Karout

Joshua Gerstman Diane and George Kawell Tiziana Giazzi Jason Kennedy

Cody Gilomen Jack and Rita Keough

Ted Gimlin and Denise Han Kirkland Delafontaine Barbara Klein Carmen Goers Gary F. Knell AJ Gordon Linda Kochmar

Aimee Grant Ray and Nancy Krueger

Lori Guilfoyle **Arvin Kumar**

Erin Guinup Beth and Dan Lancaster

Kent Hake Kristine Lange Sally Hanft **Tony Lanterman** Ruth Hansen-Towle Rick Larochelle

Karen Hansen Glenn and Debbie Lasko Lois Hanson Charles and Linda Lee

Don Limart Catherine Harju

Theresa Luciano
Diane and Tim Lyons

John Malady David Malik Julie Marten Carolyn Martin Kathy Martin

Joel and Bonnie Massey
Nate and Sara Matthews

Lisa McCann Brian McClain Debbie McCleary

Randy and Lonnie McGraw

Bophea Meas

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Beth Merced
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Lynn Milliron
Celeste Mills

Christina Monahan

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Rosie Rourke

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Bette J. Simpson-Opstad

Linda Sims
Larissa Sklar
Fawn Slaherty
Dani Smith
Kevin Smith
Ruthie Smith

Kent Sprague

Cary Stanton and Daniel Haeck

Robert and Dolores Stead Sue Stevens

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Todd and Kim Suchan

Rob Thomas

Mr. Timothy Thompson

Jill Tiedeman

Fred and Barbara Timeus Stuart and Johanna Tracy

Diane Troyer
Dana Turcott
Trish Twomey

Ray and Debra Valpey
Ray and Marivel Ventura

Kerry Wade Kameron Wagar

Ashley Nicholl Wainscott

Anu Wako Lila J. Walther

Phillip and Barbara Wamba Denise and Stuart Ward

Shana Watkins

Ralph and Kay Webster

Claire Wendle

BrookHunter Whelchel

Allison Wherry Aisha Williams Emily Williams

Gary and Jenny Wong LTG(R) John R. Wood and

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Brian Woodman
Angela Worcester
Cienai Wright-Wilkins
James and Linda Yates

Van Yean Mario Zink

Ms. Jennette Zmaeff Angie Zmijewski

Friend \$1-99

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Cindy Atwood Kathleen Bailey

Arlene Blauser

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Lori Brown Roger and Emily Ann Heskin Monna Lux and Bob Thomson

Lynn Buchanan Ruth Hileman Theo Madura

Ruth Carr Valerie Hill Franklin and Iris Marshall

Evelyn Castellar Melissa Hines Lenaya Martin Lyna Chang Andy Hobbs Rebecca Martin

Scott Clirehugh Ed and Lisa Hoffman Scott and Becky Masenheimer

Rae and Carol Colborne Mike Hong James Ray McKinney
Ted Colby Martin Horiuchi Sally D. McLean
Aimee Collins Brittany and Devin Howell Michael McLeod
Gary and Luigina Comfort Roger and Patricia Hoy James Mcmillon

Kevin and Shelley Crossen Alyce Hoyt Deborah Montgomery

Brian Davis Melody Hurst Cydney Moore
Lois Deusch Ebony Hurt Taylor Moss
Kathleen Devange M. Ironside Martin Mullin
Sharon Devi Karra Jackson Aiko Nakagawa
Tim and Lori DeVore Lisa Jaffee Janet Nault

Michael Dire Jenifer Jasso Richard and Lynn Near
Angela Doell Mary R. Jensen-Koch Joseph D. Nelson
Henry Dominguez Eric and Amy Johnson Jacqueline M. Nichols
Alan Dozier Jesse Johnson Michael and Robin O'Day

Courtney Dudley John Johnson Jan Oertel

Patrick and Jennifer Dunn James and Marcia Juchmes Mitzie Lodge Ollila

Leslie DykmanBrittany JuliusEric OlsenPatrice EdwardsAmy KickliterHolly OwensDavid and Rose EhlDesiree KierMichael PakDan and Fran EisenmanSharry KimHolly Palmer

Roman Elverston Dan and Pat Kinney Dale and Linda Peterson

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Jan Glasper Shivneel Kumar Dulcie Ranta
Aleah Goodwin Norm and Lois Kutscha Wayne Redfield
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Charlisse Hammon Mike and Terri Lippman Sarah Roberts

Wendy Hanis Kristin Logue Vern and Jean Rockstad

Barury Hartley Enedina Lopez Beverley Rogers

Jim and Eltrina Rose

Dave Rowe

Bennyroyce Royon

Corey Saeda

Dorissa Sanchez

Laura Saner

James and Candy Santucci

Ann Sappington

Mary Sawyer

John & Jean Schneider

Michael Schroeder

Walter Schroeder

Julie Siegler

Savanah Silva-Stuberg

Melissa Simpson

Mildred Sloan

Dr. Sam Slonim

Lisa Smith

Tia Smith

Shirley Snead

Michael Sneddon

Linda Staples

Samantha Steenberg

John Taylor

Marvin and Le Ann Taylor

Vilma Taylor

Kristin Thornton

Man Tran

Vannah Tran

Cheryl Trooskin-Zoller

Brett and Toni Troutner

Tom Vance

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