



2024

COMMUNITY REPORT



**Multi-Service Center
Fiscal Year July 1, 2022-June 30, 2023**



BY THE NUMBERS

FISCAL YEAR JULY 1, 2022-JUNE 30, 2023

42,785
people served
last fiscal year

18,043
households served
last fiscal year

98%
have low or very
low incomes

20%
are 55 years of
age or older

662
volunteers

29,460
hours of volunteer
service donated

37%
are under the age
of 18 years

73%
identify as Black, Indigenous,
or People of Color



1,739,414
pounds of food
distributed

9,204
households provided
with energy assistance

\$12,495,096
paid to vendors to help
households with utility bills

930
households received
housing stability services

80%
of long-term care resident
complaints resolved

1,110
households received resource
navigation services

2,083
complaints by long-term
care residents investigated

1,060
summer meals and
snacks provided

1,175
households lived in MSC
affordable housing

THIS YEAR'S COMMUNITY REPORT

Due to leadership changes at MSC, the 2024 Community Report was delayed in production and we are providing an abbreviated version of the community report this year. We thank you for your understanding and look forward to providing a full report in 2025.

FINANCIALS

FISCAL YEAR JULY 1, 2022-JUNE 30, 2023

STATEMENT OF ACTIVITIES

REVENUE

Contributions/Events	\$2,089,010
Government Grants	\$16,961,252
In-Kind Contributions	\$2,828,765
PSE Grant	\$1,099,225
Rents & Other Revenue	\$1,796,063

TOTAL REVENUE \$24,774,315

EXPENSES

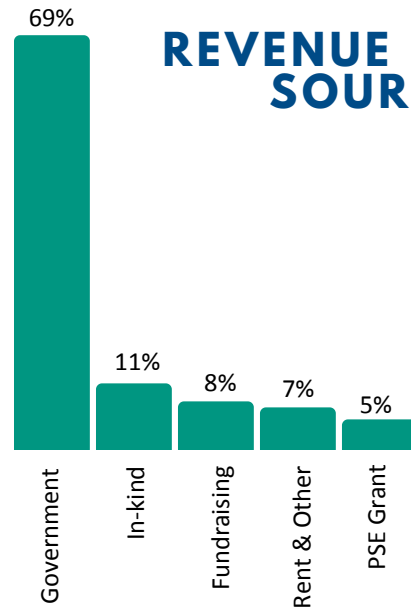
Payroll, Taxes, & Benefits	\$7,031,262
Direct Client Benefits	\$12,045,701
Occupancy	\$1,074,428
Subrecipients	\$452,389
Depreciation	\$254,323
Operating & Other	\$2,937,420

TOTAL EXPENSES \$23,795,523

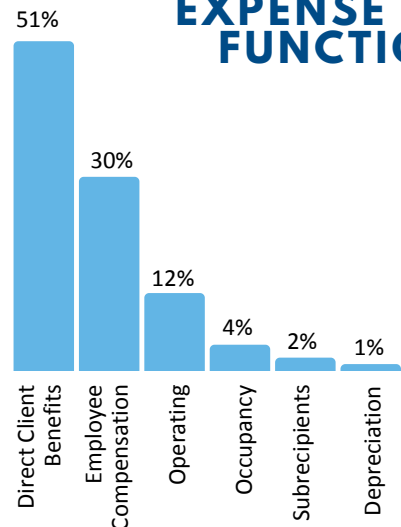
CHANGE IN UNRESTRICTED FUNDS \$978,792

Multi-Service Center's Consolidated Financial Statements with Independent Auditor's Report for Year Ended June 30, 2023, and IRS 990 are available to the public. Please email your request to info@mschelps.org or visit our website.

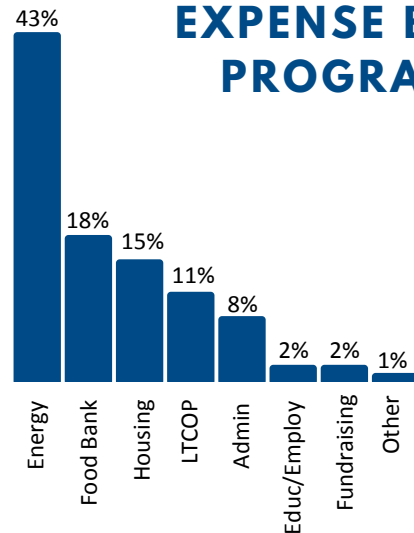
REVENUE BY SOURCE



EXPENSE BY FUNCTION



EXPENSE BY PROGRAM



THANK YOU TO OUR SUPPORTERS

Fiscal year July 1, 2022-June 30, 2023

Corporations and Organizations

Adagirl Marketing Services
All Right Auto Sales
Allied Residential
Ally Financial Inc.
Amazon
Ameriprise
AT&T
Banner Bank
Be Yoga Burien
BECU
Best Western Plus, Auburn
Billy McHale's
Blue Line Protective Services, Inc.
Boeing Company
Brantley Janson
Bright Funds
Brooklake Church
Calvary Lutheran Church
Castaway Salon
Christ's Church
Christian Faith Center
Church of the Good Shepherd
Coldwell Banker Danforth
Congalese Integration Network
Costco Wholesale
Daughters of the British Empire -
Hebrides Chapter
Davido Consulting Group, Inc.
DaVita Kidney Care
Eagle Tire and Automotive
eBay, Inc.
Expeditors International of
Washington, Inc.
Express Credit Union
Facebook
Fairway Independent Mortgage
Federal Way Custom Jewelers
Federal Way Licensing Services
Federal Way Public Schools
First Financial NW Bank
Five Star Painting
Food 4 Good | Food Justice
Coalition - A division of FMS
Global Strategies
Fusion

GFWC Sokico Woman's Club
Glendale Heating and Air
Conditioning
Grace Lutheran Church
Greaney Scudder Law Firm
Grocery Outlet of Federal Way
Heritage Bank
HNN Communities
HomeStreet Bank
International Paper
Jeffie's Choice
Kelley Connect
Kent Lutheran Church
Keurig Green Mountain, Inc.
Kiewit Infrastructure West Co.
King County Finance and Business
Operations Division
Kroger
LBC Construction
Loveridge Hunt & Co, PLLC
LPL Financial
Lorri Munsey-Snyder Insurance
Agency
Macy's
Marlene's Market and Deli
Microsoft Corporation
Molina Healthcare, Inc.
Movement Mortgage
MultiCare Health System
National Equity Fund
NewRez
PEO Sisterhood - Chapter HI
Phenomenal She
Puget Sound Energy
Renton Chamber of Commerce
Rhodes & Associates, PLLC
Robert Half
Rotary Club of Federal Way
S1 Hospitality Management
Salesforce.com, Inc
Shelter Resources, Inc.
Silent Task Force
Sound Publishing Inc
Sound Transit
South King Media
Sprague Israel Giles, Inc.

St. Luke's Lutheran Church
STAR Touring & Riding
Assoc., Olympia Chapter 323
State Farm Corporate HQ
Staybridge Suites - Federal Way
Target Stores
TEGNA Foundation
Think Frink Home Team
Twin Lakes Golf & Country Club
Umpqua Bank
UnitedHealthcare Community Plan
Unity Church of Christianity
US Bank - Twin Lakes
US Foods CHEF'STORE
Valley Harvest International
Market
Virginia Mason Franciscan Health
Voya Financial
W. W. Grainger, Inc.
Waste Management
Weyerhaeuser
Wild Waves Theme Park
WSECU

Government

City of Auburn
City of Burien
City of Des Moines
City of Federal Way
City of Kent
City of Renton
City of SeaTac
City of Seattle
City of Tukwila
King County
Office of Superintendent of
Public Instruction
Port of Seattle
US Dept. of Agriculture
US Dept. of Health and
Human Services
US Dept. of Housing and Urban
Development
US Dept. of Labor
WA State Dept. of Agriculture
WA State Dept. of Commerce

WA State Dept. of Social and
Health Services

Foundation

BECU Foundation
Bright Funds
Federal Way Lions Foundation
Glaser Foundation
Highline College Foundation
Inatai Foundation
Kaleidoscope Foundation
Kent Community Foundation
Kiwanis Foundation of Federal Way
Landen Family Fund
Liberty Mutual Foundation/Safeco
Insurance Fund
LRCA Peterson Family Foundation
Lynn and Bruce Gibson Foundation
Medina Foundation
NATCA Charitable Foundation
Puget Sound Energy (PSE)
Foundation
Schultz Family Foundation
TEGNA Foundation
The Powell Family Fund
Tulalip Tribes Charitable
Contributions

Individual Donors

Champion

\$10,000+

Anonymous (2)
Robert and Georgia Bohm
Sharon Brown-Kabanuck
Tom Crews
Richard Faunt and Michael Bower
Carolyn Kremer
Don & Nhu Winton

Benefactor

\$5,000-9,999

Dave and Donna Berger
Chris and Claire Berry
Phyllis Danforth
Clifford and Mary Dargie
René and Ric Ewing
Morgan and Denise Llewellyn
Allen and Margaret Nelson

Karl and Michelle Quackenbush
Ted and Teresa Rihn
Liz Tidyman
Martin and Brooke Vatheuer
Rick and Lois Watt

Principal

\$2,500-4,999k

Anonymous (2)
Len and Annette Brannen
Jim and Jeanne Burbidge
Annette Chanez
Margaret and Steve Clark
Amy Freeman and Bri Enriquez
Elizabeth E. Gregory
Patricia Jennings
Theo Kahle
Joanne and Bruce McDaniel
Debbie McNeil
Thien-an Nguyen
Peggy O'Connor
Jeremiah and Beatrice Ojeaburu
Ryan Sather
Dorothy Schedvin
Julie and Harwood Scouten
Doug and Ann Spanjer
Bob and Cindy Wroblewski

Leader

\$1,000-2,499

Anonymous (4)
David and Judi Arnold
Kim and Cassandra Bachrach
Angela Billups
Nicole Bleich
Linda Blevins and Dhaval Dhru, MD
Zachary Bunting
Kristen Byrne
Pat and Bill Campbell
Peter Campbell
Bob and Sue Celski
Benjamin and Amanda Chandler
Bob and Laurie Christensen
Daniel Chun
Robin and Richard Corak
B. Diane Crews
Marvin Dansie
Bob and Bev Dockstader
Arielle Dorman

Dan and Cindy Ducich
Angie and James Eichholtz
Jerry and Anne Elrod
Kevin and Kathleen Erickson
Karen and Bill Feldt
Nancy and Greg Flynn
Sue Fox
AJ Gordon
Dave Gromala and Colleen Gilligan
William and Rosalba Hansen
Doug and Ann Hedger
Gloria Hunt
Patricia Hunter
John Hwang
Nancy and Gary Johnson
Mary Kathy Jorgensen
Sharon Y. Kaku
Mark and Krissy Kenneally
Richard and Sheryl Korn
Warren Kring
Michelle Larson
Ed and Betsy Ledoux
Devere and Billie Lindh
Phil and Bernedine Lund
Lisa Marfa
Michele McLaughlin
Gregory and Barbara Moak
Aiko Montgomery
Robert and Susan Murnen
Kathryn Murphy
Norman Nelson
Mike and Kelli Nicksich
Gina Olan
David Peck and Sally Wagner
Suzy Petrich
Don and Liz Powell
Debra Ragland
Amanda and Nathan Santo
Russell and LuAnn Schafer
Nancy Jeanne Schauer
Wes Sears
Richard and Elinor Shenk
Allan Smith and Alicia Talley
Randall and Chandra Smith
Leslie and Kathy Soltis
James and Melinda Stephens
Fairrel and Phyllis Tackett
Cheryl Tomlinson
Wayne and Beverly Triplett
Tom and Karen Vander Ark

Richard & Catherine Wakefield
Don Walls and Debra Hansen
Robin Watts
Scott Wenzel
Betty and Boyd Werley
Van White and Susan Brandt
Cameron and Valerie Wiebe
Jeremy D Wilkening
Hyun (Grace) and James Won
Michael and Julia Young

Patron

\$500-999

Anonymous (2)
Jason and Erin Amann
Charmaine Ashcraft
Clay and Hannah Bennett
Anita Berry
Dan and Janelle Bogart
Shawn and Michelle Boyer
James Braman
Steve and Jill Brown
Barbara Burke Glascock
Terry and Ellen Campbell
Margaret Chiu-Yeh
Vickie Chynoweth
Jerry and Mary Clingan
P Michael and Elizabeth J Conner
Kevin and Pamela Cullinan
Dan and Cheryl Dennis
Gabrielle Dieffenbach
Jack and Jennifer Dovey
Mary Ann Earles
Michael Ellis
Ric and Kristin Ewing
Katherine Festa
Brian Foreman
Owen Freeman
Val and Paul Frink
The Garman Family
John and Casey Gibson
Soajima Gill
Manuela Ginnett
Paula and Ross Glover
Fred and Pat Hageman
Anna Hamlin
Rhonda Hargraves
Kyle and BethAnn Hoover
Joshua Hosler
Allen Igawa

Danielle Johnston
Jim Jungers
Blaine Kifle
Ginny Kortesoja and Mark Sims
Richard Lackey
Amy Leonard
Andre Loh
Daphne Mackey
Ernelyn C. Marx
Nate and Sara Matthews
Ana Cristina Molina-McCleary and
David E. McCleary
David McRae
Marilyn Mettler
Carole M. Mortensen
Loise Mwangi
James and Sandra Naccarato
Ho Ngai
Mary Noia
Dan and Jan Novak
Elizabeth and Fred Odsen
Angela and Kevin Peterson
Richard and Gail Pierson
Rick Ratcliff
Richard & Jae Song
Jim Ross
Mike Rourke
Louise Ryan
Mary Lou and Steve Sumioka
Scott and Nancy Sunitsch
Rob Thomas
Kristin Thornton
Ty and Richelle Tribble
Erin and Isaiah Trivelas
Andrew Urban
Mike Valmonte
Elise Van Vuren
Dirk and Mary Lou Van Woerden
Mary Lou Walen
Aisha Williams
Pamela Williams
Peggy Wilson
Christina Witmer
Keith and Michelle Woolley

Sustainer

\$250-499

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Vince Ault

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Warren and Carolyn Booth
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Trish Crocker
Kevin and Shelley Crossen
BJ Crumpton
Alice Ann Cumming
Diane Dobson
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Charissa Eggleston
Natalie Ellington
Diane Ellis
Ron and Cathy Fechtner
Patch Hands LLC
Kris Fregin
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Joshua Gerstman
Michael and Caireen Gordon
Lawrence L. Gore
Sally Hanft
Dave and Lisa Hanson
Sandra Hart
Barney Hartley and Sherry Mees
Hartley
Susan Hefferman
Mark and Kim Henish
Erin Herringshaw
Valerie Hill
Michael Hobbs
Teleda Holmes
Grant and Jenny Hulse
Joyce Hulse
Sharon Cryan and John Everett
Desiree Kier
Jody Kneupper
Marty J Kooistra
Terry Koubele
Viswanath and Radhika Kumar
Warren and Shirley Laine
Glenn and Debbie Lasko
Charles and Linda Lee
Craig and Saifon Lisko
Julien and Carmen Loh

Heather Longhurst
Kim Lybecker
Diane and Tim Lyons
Cynthia Maccotan
Tory and Shauna Mayfield
Bill McCauley and Cheryl Sallee
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John David McCleary and Lena
McCleary Johansen
Annie McGrath
Sarah McNiesh
Christina and Alex Miller
Brandon and Gina Jenkins Moak
Martin Moore
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Laurence and E. Mary Nielsen
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Rev. Esther Holley Poirier
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Guckel
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James and Linda Yates

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\$100-249

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Victoria Banks
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Ashley Bennett
Aimee Berry
Brenda Berry
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Cynthia Brown
Lori Brown
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Gary Christianson
Keith Clay and Diana King
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Bruce Collins
Charles Coomber
Paul and Claudette Cooper
Alan Cordova
Lucy Correa

Linda Craft
Monica Cripe
Gerald Daily and Janet
Freeman-Daily
Alexander Dassofof
Charles Davis
Sita DeGiulio Das
Carlotta DeJulio
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Patrick and Jennifer Dunn
Steven and Kim Egge
Roman Elverston
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Renee Estey
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Ronald and Felicitas Fickes
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Carla Fitch
Nathan Flesch
Cari Franklin
Nathan Galer
Karen Galinis
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Aimee Grant
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Lori Guilfoyle
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Erica and David Hatfield
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Kendra Travis
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James Vosper
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Yvonne Walker

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BrookHunter Whelchel
Tiffany Wolz
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Angie Zmijewski

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Up to \$99

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Dennis and Cynthia Berger
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Sonsie Castro
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Rachel DeCordoba
Kathleen Devange
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Rhonda Dixon
David and Rose Ehl
Elizabeth Emerick
Michael and Maureen Fay

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Shirley Flaherty
Bryan Flint
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Christina Frueh
Alex Galang
Melanie Garnica
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Mary Genzlinger
Danielle Gilbert
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Sandra Grape
Eric and Carol Greling
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Lois Hanson
Ashley Harker
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Jamy Haynen
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Randy Hodge
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Rachael Johnson
Jackie Jones
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Sorraphong Kantiyavong
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Richard Lioy
Mike and Terri Lippman

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Cydney Moore
Vio and Arthur Murray
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Trevor Nellenbach
Bee Bee Nelson
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Joseph D. Nelson
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Mitzie Lodge Ollila
Eric Olsen
R. Bruce Paden
Kevin Pelley
Shauna Pelley
Ms. Deloris Percy-Herd
Cedrick Pleasant
Blanca Pocasangre
Grace Purganan
Richard Rangel
Joan Reed
Chuck Reger
Susan Rimkus
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Erika Rudnicki
Steve Rydgren
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Adam Sahli
Eric Schuler
Carrie Shaw
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Diane Shines
David and Janice Siebenaler
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Melissa Simpson
Linda Sims
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Justin Sloan
Dr. Sam Slonim

Tia Smith
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Rick and Susan Streifel
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Adora Thomas
Angie Thompson
Mr. Timothy Thompson
Jennifer Todd
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Dana Turcott
Sharon Vail
Tapatasi Vaina
Venetia Vango
Leah Velasco
Mike Vidales
Susan Volz
Pete von Reichbauer
Dale Voss
Ashley Nicholl Wainscott
Rick and Kelly Wasson
Claire Wendle
Tanisha Williams
Dwayne Wilson
Russell Wolf and Deborah K. Miller
Kelly Woods
Cienai Wright-Wilkins
Lisa Yagen

In-Kind Gifts

A Seattle Collection
Alaska Airlines
Mike Anderson
Anonymous
Debbie Anthony
Azteca Mexican Restaurant
Bark Box
Be Yoga Burien
Richard Benson
Chris and Claire Berry
Black Bear Diner
Blackfish Spirits Distillery
BOLD WORDS LLC
Brown Bear Car Wash
Bubba Goose Design
Jim and Jeanne Burbidge
Caffe D'arte
Caffe Ladro
Capital Genealogy
Carco Theatre Event Center
Centerstage Theatre Arts

Conservatory, Inc.	Kelly Cannoli	Tacoma Art Museum
James and Cassandra Chaffee	The Law Offices of Jenny Ling, PLLC	Theo Chocolate
Annette Chanez	Legendary Doughnuts Federal Way	Think Frink Home Team
Cheesecake Factory	LeMay Car Museum	Three Trees Yoga and Healing Arts Center
Chris Leavitt Photography	Macadons	Tito's Handmade Vodka
Claim Jumper Restaurant	Marley Rose Boutique	Top Golf
Clover Laine Photography	Mayor's Day of Concern - City of Federal Way	Topgolf
Compass Christian Center	Terri McCarty	Kendra Travis
Conagra Foods	Debbie McCleary	Treat Cookies
Robin and Richard Corak	Joanne and Bruce McDaniel	Trevani Truffles
Corina Bakery	David McRae	Trevino Beauty Collaborative
Costco Wholesale	Multi-Service Center Board	Ty and Richelle Tribble
Crumbl Cookie	Museum of Pop Culture	Kristin Trivelas
Cugini Florists and Fine Gifts	Jason Nelson	Twin Lakes Golf & Country Club
Steven Curry	Nothing Bundt Cakes	Umpqua Bank
Gerald Daily and Janet Freeman-Daily	Dan and Jan Novak	University of Washington
Sita DeGiulio Das	Christine O'Coynce	Urban Market
Jack and Jennifer Dovey	Daniel and Alice Olmstead	Daniel and Becky Vacanti
Dan and Cindy Ducich	Panera Bread	Vino at the Landing
Patrick and Jennifer Dunn	Para Los Ninos de Highline	Wanderlust Tours
Tristan Dunn	Carolyn Perrone	Donna Wesley
Chris Duvall	Judi Pressnall	Westover Inns - Looking Glass Inn
EFESTE	Puget Sound Energy	Wild Waves Theme Park
David and Rose Ehl	Red's Kitchen and Catering	Wildfin
Elsium by Elise	Renton Chamber of Commerce	Erlinda Williams
René & Ric Ewing	Renton Civic Theatre	Dennis Wilson
Richard Faunt and Michael Bower	Renton Downtown Partnership	YIP Fitness
Federal Way Custom Jewelers	Renton Technical College Foundation	
Federal Way Mirror	Kevin and Elisa Rizzolo	
The 5th Avenue Theatre	The Rosie Rourke Team - Keller Williams Realty	
Shirley Flaherty	Rosie Rourke	
Val and Paul Frink	Royal Canin	
Fuse Networks	Safeway	
Goddess Rising Boudoir	Seattle Aquarium	
Adriane and Joe Goodwin	Seattle Kraken	
Gosanko Chocolates	Seattle Mariners	
The Grand Cinema	Seattle Opera	
Hallmark Resort Newport	Seattle Theatre Group	
Hon. Glenda Hatchett	LeAnn Severeid	
Heritage Distilling Company	David and Janice Siebenaler	
HomeStreet Bank	Sound Publishing Inc	
Honest Candle Co.	Sparkle Gifts and Whatnots	
Hoodsport Winery	Starbucks	
Chris Hutchins	Sue Stevens	
Hyatt Regency	Sub Zero Ice Cream and Yogurt	
Jimmy Mac's Roadhouse	Sugar Mountain	
Carrie Johnson	Fairrel and Phyllis Tackett	
Jackie Jones		
JP's Tavern		

**Building a future without poverty by
creating pathways to help, hope,
and dignity for our neighbors.**



MULTI-SERVICE CENTER

253-838-6810

www.mschepls.org

@mschepls